



Shropshire Community Health

NHS Trust

Healthy Child Programme 0-19 Service

14 Leonard Street
Oakengates
Telford
Shropshire
TF2 6EU

Tel: 0333 358 3328

Website: www.shropscommunityhealth.nhs.uk

17th March 2020

Dear Colleague

Healthy Child Programme 0-19 - Telford's Public Health service for children

We have been asked to inform you that in light of new advice from Public Health England, we are cancelling all face to face contacts to include home visits, clinics, school activities and replacing these with telephone consultations to support you.

We have our text service to support parents, our Parenting Line (Chat Health) for the under 5's on 07520619053 and our Chat Health over 5's texting service on 07520619051 which is operated by qualified Specialist Public Health Nurses who will be able to offer you appropriate support.

Other useful contacts are:

Coronavirus Public Health for Schools 0800 046 8687

NHS 111 **online** advice and guidance.

In the meantime, if you have any concerns about a child's health or development please complete a HCP Telford 0-19 referral form, attached to this letter. Alternatively, if you would like to speak with one of the 0-19 professionals please call 01952 309100. Referrals for all safeguarding concerns remain via Family Connect on 01952 385385.

Yours faithfully

Sharon Clark
Community First Team Lead

Gayle De Souza
Community First Team Lead

Sarah Gray
Family First Team Lead

Healthy Child Programme 0 -19 Service, Public Health Nursing – Telford and Wrekin, Shropshire Community Health NHS trust

If you need your letters in another format e.g. braille, audio, or another language, please contact our Patient Advice Liaison Service (PALS) on 01743 277689 or shropcom.customerservices@nhs.net
For all other queries please contact the service on the number above.

Nuala O'Kane – Chair
David Stout– Chief Executive

